



| ZONE<br>Disarr<br>Panel is READY |   | 1. | and the latter | System Ala |
|----------------------------------|---|----|----------------|------------|
|                                  | 1 | 2  | 3              | EMERGENO   |
|                                  | 4 | 5  | 6              |            |
| EXCLUDE                          | 7 | 8  | 9              |            |
|                                  | Ρ | 0  | E              |            |

# NAVIGATOR Touch Screen Keypad

# **USER'S MANUAL**

D8x/D16x Navigator Alarm Control Panels V7 Operation and User Programming Manual





www.nesscorporation.com

National Customer Service Centre Ph: 1300 551 991

D8x/D16x Navigator USER Manual Rev 2.1, April 2013



Document Part No: 890-402

#### WARNINGS & NOTICES

Ness Corporation manufacturing processes are accredited to ISO9001 quality standards and all possible care and diligence has been applied during manufacture to ensure the reliable operation of this product. However there are various external factors that may impede or restrict the operation of this product in accordance with the product's specification.

These factors include, but are not limited to:

- 1. Erratic or reduced radio range (if radio accessories are installed). Ness radio products are sophisticated low power devices, however the presence of in-band radio signals, high power transmissions or interference caused by electrical appliances such as Mains Inverters, Wireless Routers, Cordless Phones, Computers, TVs and other electronic devices may reduce radio range performance. While such occurrences are unusual, they are possible. In this case it may be necessary to either increase the physical separation between the Ness receiver and other devices or if possible change the radio frequency or channel of the other devices.
- Unauthorised tampering, physical damage, electrical interruptions such as mains failure, electrical spikes or lightning.
- 3. Solar power inverters are a known source of electrical interference. Please ensure that this product and all associated cabling is installed at least 3 metres away from a solar power inverter and its cabling.

WARNING: Installation and maintenance to be performed only by qualified service personnel.

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries in accordance with local regulations.

ADSL NOTICE: ADSL broadband data can interfere with the operation of your alarm dialler. It is recommended that a quality ADSL filter be installed as per the filter manufacturer's guidelines in premises with an alarm dialler installed.

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# Contents

| Introduction                            |
|---|
| Navigator System overview5              |
| Navigator Touch Screen Keypad overview6 |
| Information Screen                      |
| Care & Cleaning                         |
| Applying the Protective Film9           |
| Zone Status Display                     |
| Clock Display                           |
| System Alarm Displays                   |
| Arming the System                       |
| Disarming the System                    |
| Home Mode                               |
| Duress Alarm                            |
| Emergency Alarms                        |
| Excluding Zones                         |
| Event Memory                            |
| Day Mode Setup                          |
| Day Mode Operation                      |
| Auto Time Automation                    |
| Auxiliary Outputs, Manual Operation24   |
| Programming                             |
| How to enter program mode               |
| Set Brightness, Set Volume              |
| Edit Zone Names, Edit AUX Output Names  |
| Zone Name Library                       |
| Setting the Real Time Clock             |
| User Codes Options Table                |
| User Codes Programming32                |
| Radio Keys Programming                  |
| Timer Programming, Entry/Exit Delays    |
| Follow Me Telephone Number Programming  |
| Monitoring Operation                    |
| Remote Operation by Telephone           |
| Troubleshooting                         |
| Installation Record                     |

### Introduction

The Ness Navigator is a revolutionary touch screen interface for use with the Ness D8x/D16x<sup>1</sup> series alarm control panels.

Navigator has a large touch sensitive 3.5" colour LCD which is easy to read, easy to use and makes operating your Ness alarm system a real pleasure.

The large colour screen means Navigator can tell you much more than a conventional keypad can.

Zone descriptions are displayed in plain English and you can even edit zone names yourself to reflect the names of rooms in your own premises.

Not only does Navigator provide valuable information about your Ness alarm system, it allows you to arm and disarm your system, tells you what the system is doing, you can use it to program alarm system and if that's not enough -Navigator just looks great!



<sup>1</sup> Navigator Touch Screen Keypad is compatible with Ness D8x and D16x control panels Version 7 and later.

# **Your Navigator System**

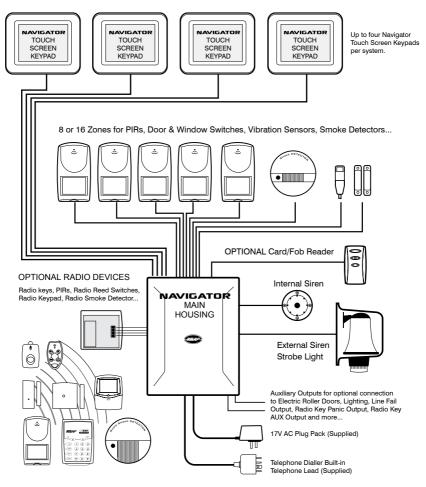
### Your Ness Alarm System

Ness Navigator Touch Screen Keypad is the face of your Ness D8x or D16x Navigator Alarm System.

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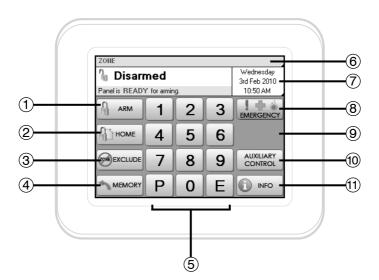
Navigator's self-explanatory operation guides provide you with plain English displays and intuitive touch screen operation.

The interactive display screens make it easy to view all your zones with your own text descriptions, get help and prompts for arming, disarming, operating outputs, emergency alarms and more.

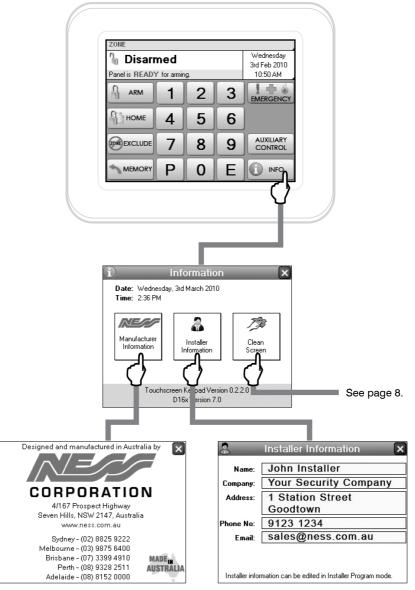


### The Disarmed Screen

In the normal disarmed mode, the Navigator screen displays information about the state of your system and gives you instant access to commonly used functions.



- (1) Touch to arm the system. Page 14.
- (2) Touch to arm Home Mode. Page 16.
- (3) Touch to Exclude zones. Page 19.
- (4) Touch to view the event memory. Page 20.
- 5 Numeric keypad.
- (6) Touch to view the full zone list. Page 10.
- (7) Touch here to view the calendar. Page 11. This area also displays System Alarms. Page 12.
- (8) Touch to activate the Emergency Alarms. Page 18.
- (9) This area displays current Emergency Alarms.
- (10) Touch to control the Auxiliary Outputs. Page 24.
- (1) Touch to display the information screens. Page 7.



Ness Corporation contact details.

Your installer's contact details are stored here. Never lose a business card again!

### Caring for your Navigator

Do not use a pen, screwdriver or other sharp implement to press the touch screen. Permanent damage may result and will invalidate any warranties.

Please press lightly, the touch screen does not need heavy force to operate. Pressing too hard may damage the LCD screen and the housing. Navigator responds to every touch with a short beep.

### **Cleaning The Touch Screen**

Do not clean the touch screen with abrasive cleaners. Navigator's Clean Screen page. While the system is disarmed, press Info, Clean Screen to see the cleaning instructions.

# STEP 1. In the disarmed mode, press *Info.*

STEP 2. Press Clean Screen. STEP 3. F

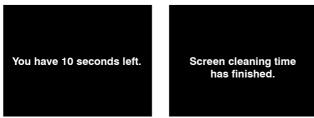
STEP 3. Press Start.

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Step 4. The touch screen will be disabled for 10 seconds. Clean the bare screen or the protective film using a soft dry cloth or a cloth moistened with Isopropyl Alcohol.

Avoid chemical cleaners and solvents which may damage plastic components.



### Applying the Protective Film

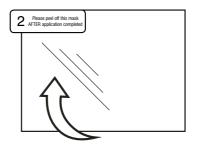
Navigator Touch Screen Keypad is supplied a self-adhesive screen protector to help protect the sensitive touch surface from marks and scratches which may appear under normal use.

We highly recommend that you apply the protective film to keep the touch surface looking brand new for years to come.



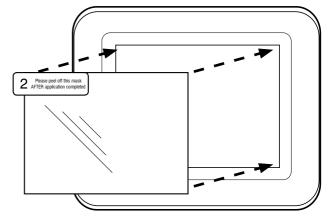
STEP 1. Use the orange No. 1 tab to

STEP 2. Flip the film over to position the green No. 2 tab at the top left.

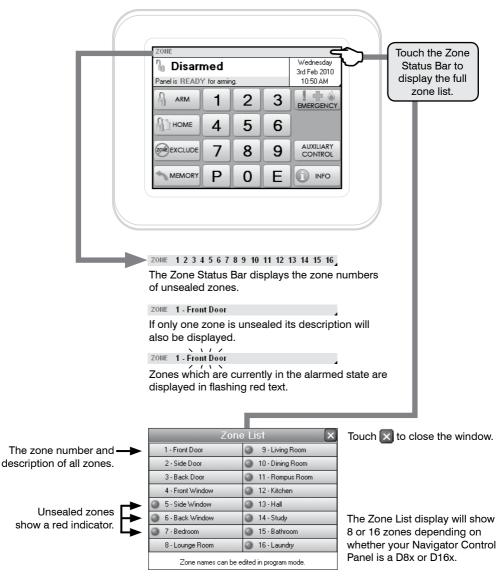


STEP 3. Holding the protective film by the green tab, carefully apply the film to the Navigator's screen. Start applying at one end and smooth the film as you go to remove any air bubbles

STEP 4. Use the green tab to peel off and discard the topmost layer of the film. Your Navigator is now ready for use.



# **Zone Status Display**



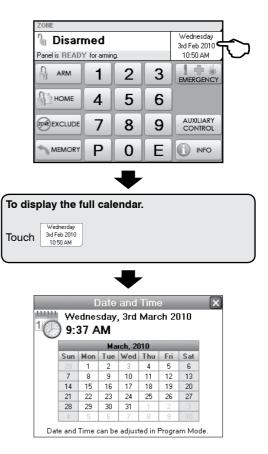
Zone names can be customised in program mode. Page 28.

# **Clock Display**

The date and time are normally displayed when the system is armed or disarmed.

The date and time can be set in User Program Mode, see page 30.

If there is a System Alarm, this area will display the alarm. See next page.



Touch 🔀 to close the window.

# System Alarm Display

If there is a System Alarm, the System Alarm clock area will display the alarm. h Disarmed Power Touch to display details. Panel is READY for arming. 2 ARM 1 3 EMERGENCY HOME 4 5 6 AUXILIARY CONTROL ZOME EXCLUDE 8 9 7 P MEMORY 0 E A INFO To display System Alarm details. Touch the system alarm area. Power Fail System Alarms Mains Power Fail - E Please check mains power is plugged in and Full description of the System switched on. Alarm and what action to take. Panel Battery Low Battery may be low due to a mains fail or may need replacing due to old age. **Outstanding System Alarms** 1 . . <1E shown here. Next System Alarms **Dialler Communication Fail means Dialler Communications Fail** your dialler was not able to send Dialler was not able to report to central base station. an alarm message. This message is usually seen if the panel has Phone Line Fault Detection Not Enabled not been acknowledged remotely when using Audible Monitoring. See page 36. 63 Touch Next to view any other Next System Alarms. Touch 🔀 to close the window.

. . . . . . . . . . . . .

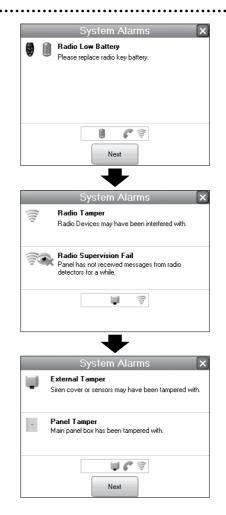
## **System Alarm Display**

Radio Key low battery alarm.

Radio Tamper alarm indicates that a device such as a Radio Reed Switch or the R12 Radio PIR may have been opened. Check the device.

Radio Supervision, if enabled by your installer, alerts you if a radio device has not transmitted a signal for a set interval. Ask your installer to check the radio device.

External Tamper alarm and Panel Tamper alarms. Check the external siren cover and main panel.



Touch  $\mathbf{X}$  to close the window.

The control panel must be armed in order to detect intruders.

Before arming, make sure all zones are "sealed" by ensuring there is no movement in rooms covered by motion detectors and that doors or windows protected by reed switches are closed. The display will tell you when the system is ready for arming.

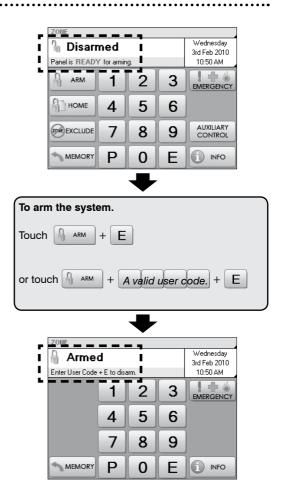
### SIREN WARNING

At the end of the exit time, all zones should be sealed. If any are unsealed, the siren will sound for 2 seconds to indicate that those zones have been automatically excluded. You should disarm the panel, check the premises and then arm again. Continual warnings could mean there is a problem with a detection device you will have to manually exclude the zone before attempting to arm the system.

If a zone is unsealed at the end of exit time and the auto-exclude option is disabled, the siren will sound for the duration of siren time, (the default is 5 minutes).

J ∏.10. ∏ 10 beeps on arming means mains power may be turned off or the backup battery is low.

One long beep when you arm could mean the panel is already armed or the keypad code is wrong, (if not using Shortcut Arming).



# To Disarm

When you enter the protected premises through a delay zone, the keypad responds with regular beeps<sup>1</sup> as a reminder to disarm.

If the panel is not disarmed by the end of the entry delay time, an alarm will occur.

Using the optional radio keys, you may disarm your system from inside your premises or from just outside.<sup>2</sup>

If you make a mistake when entering your user code, press"E" and start again. Five incorrect entries will cause an alarm.

The panel can be reset and the siren/s silenced by disarming the panel.

If you arrive at your premises and find the strobe light flashing<sup>3</sup> reset the panel as above. To check the cause of the alarm, you can view the alarms in memory by entering Memory Mode.

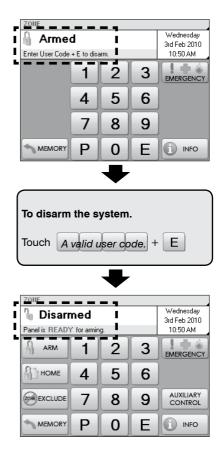
### **ARM ONLY CODES**

User codes can optionally be programmed to be Arm Only codes. An Arm Only code can arm the system but it cannot disarm. However if an Arm Only code is assigned to a radio key, the radio key OFF button will arm and disarm.

<sup>1</sup> If Entry Beeps are enabled.

<sup>2</sup> The strobe light will flash to indicate arming and disarming by radio key. Your installer can also enable siren 'Chirps' for an audible indication of radio key operation.

<sup>3</sup> In the event of an alarm, the strobe light will flash for 72 hours or until the panel is reset.



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#### AUTO RE-ARM

Your panel may be programmed for Auto Re-Arm to help prevent accidental disarming.

Auto Re-Arm checks that you have entered the premises after disarming. If all zones remain sealed for a period as set by the entry delay time then the panel will re-arm. This is most useful when used with radio keys where the OFF button might be accidentally pressed after you have armed and are leaving the premises.

# To Arm Home Mode

Home mode allows you to arm selected zones while others are ignored. Typically, perimeter zones (doors and windows) can be monitored while you are at home.

Your installer must program which zones will be active in Home mode.

If an alarm occurs while in Home mode, entering a valid user code + F will silence the alarm. This will also disarm the panel, so remember to re-arm Home mode again if needed.

Using the optional Radio Keys you can arm Home Mode by pressing either the OFF button or the ON button twice within 4 seconds or by pressing the AUX button, (RK4 radio key only). These options must be enabled by your installer.

Note: Home Mode and Area arming

Home Mode can be used if the panel is fully disarmed or if only Area2 is armed. Home Mode is not available when Area 1 is armed.

The panel can be armed in Home mode if Area2 is already armed on these conditions:

Area 1 must be OFE

· Area 2 must be armed first. and then Home Mode armed - not the reverse

· Zones assigned to both Home mode and to Area 2 will act as Home Mode zones when both Area 2 and Home Mode are armed.

Note: Home Mode arming when Area2 is armed cannot be done by Radio Key or by keyswitch.

| Touch HOME + E                 |                          |
|--------------------------------|--------------------------|
| or touch + A valid user cod    | /e. + E                  |
|                                |                          |
| Tome Mode                      | Wednesday                |
| Enter User Code + E to disarm. | 3rd Feb 2010<br>10:50 AM |
| ARM 1 2 3                      | EMERGENCY                |
| 4 5 6                          |                          |





### NOTE

In normal disarmed mode, the Home Mode HOME is visible only if your installer button has enabled Home Mode.

# **Keypad Duress Alarm**

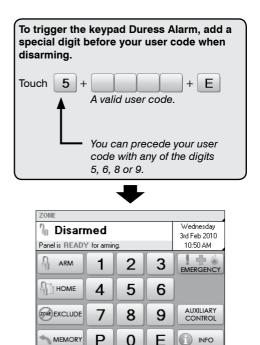
The DURESS alarm can be used to send a silent alarm to the central station that you are being forced to disarm the panel against your will. That is - you are disarming under "duress."

To disarm and send a DURESS alarm, prefix your User Code with one of the digits 5, 6, 8 or 9 when disarming.

\* The Keypad DURESS is normally not enabled. To enable this function, consult your installer.

\* DURESS alarms can only used by systems which are monitored by a Central Station.

\* The DURESS alarm can be programmed to sound the internal siren (Reset output). This option is Off by default.



Your system will now be disarmed and a silent Duress alarm is sent to your central monitoring station.

## **Emergency Alarms**

### PANIC ALARM

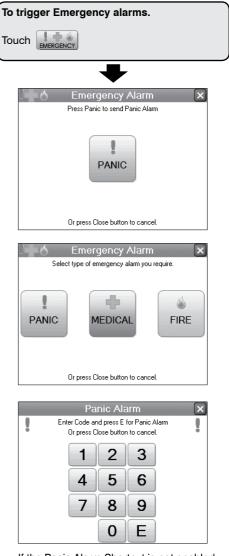
The Panic alarm may have been programmed to be either Audible to activate the sirens, or Silent to send a PANIC report by dialler if your system is monitored by a Central Station.

The Emergency Alarm display will show Medical and Fire alarms only if they have been enabled by your installer.

The Medical alarm sends a medical alarm report by dialler if this option has been enabled by your installer and the system is monitored by a central station.

The Medical Alarm does not sound the sirens.

The Fire alarm sounds the siren using the Fire Alarm sound and sends a Fire Alarm report by dialler. If this option has been enabled by your installer and the system is monitored by a central station.



. . . . . . . . . . . . .

If the Panic Alarm Shortcut is not enabled, you are required to enter your user code + E to trigger the panic alarm.

Touch 🔀 to close the window.

# **Excluding Zones**

If there is a problem with a detection device and the zone cannot be sealed when arming the panel, then that zone can be manually Excluded so that it does not generate alarms.

When zones have been Excluded, the EXCLUDE light flashes continuously while the panel is disarmed and also when armed.

Zones can be excluded while the panel is either disarmed or armed. See notes below.

Zone Exclude is not permanent. Excluded zones are automatically included next time the panel is disarmed.

#### To Exclude zones.

Touch Exclude

Then touch the zone name/s to toggle the exclude status for one or more zones.

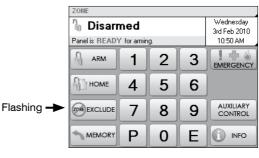
Excluded zones are indicated by the (2) icon.

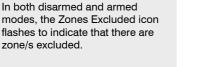
. . . . . . . . . . . . . . . . . . .



|        | •    |                   |                     |  |
|--------|------|-------------------|---------------------|--|
|        | ZCHE | Zone Exclude      |                     |  |
|        | 1    | - Front Door      | 9 - Living Room     |  |
| Ċ<br>Ċ | 2    | 2 - Side Door     | 10 - Dining Room    |  |
|        | Z :  | 3 - Back Door     | 11 - Rompus Room    |  |
|        | 4    | 4 - Front Window  | 12 - Kitchen        |  |
|        | Z 5  | 5 - Side Window   | 13 - Hall           |  |
|        | E    | 6 - Back Window   | 14 - Study          |  |
|        | 7    | 7 - Bedroom       | 15 - Bathroom       |  |
|        | 8    | 3 - Lounge Room   | 16 - Laundry        |  |
|        |      | Touch zone to tog | gle exclude status. |  |

### Touch 🔀 to close the window.







# **Event Memory**

The panel stores a comprehensive event memory, including Arming, Disarming, Low Battery, Mains Fail and Alarm events.

The memory is constantly upgraded and the last 80 events with time & date are always available for viewing.

This memory display can only be selected while the panel is in the disarmed state.

The MEMORY button flashes continuously when an alarm has occurred as a reminder to view the alarm memory.

Touching the MEMORY button to view the event history also clears the flashing memory alert.

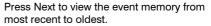
The Event Memory window will close automatically when the last event has been viewed.

Touch 🔀 to close the window.

| Touc | sh 🔦 | MEMORY           |  |
|------|------|------------------|--|
|      |      | ➡                |  |
|      | C    | Event Memory 🛛 🗙 |  |
|      | -    | Panel Armed      |  |
|      |      | Next             |  |

To view the Event memory.

. . . . . . . . . . . . . .



| 1     | Panic Alarm                |
|-------|----------------------------|
|       | Next                       |
| ۲     | Alarm Zone 1               |
|       | Next                       |
| ((()) | Radio Device 10            |
| Û.    | Low Battery<br>Dining Room |
|       | Next                       |

There is no need to refer to charts or tables - the event memory describes exactly what you're viewing, in plain English.

### Day Mode - Set up

Your Navigator control panel has a Temporary Day Zone feature which allows easy and flexible Day Zone selection and operation.

Temporary Day Zones operate in addition to Permanent Day Zones which are usually set up by your installer.

You can easily enable and disable Temporary Day Zones and even program which zones will be Day Zones from the Navigator Touch Screen keypad.

Day Zones can be programmed by your installer to beep the keypad, or briefly sound the siren/s or flash the strobe light, or to sound an optional buzzer.

#### **TYPICAL APPLICATIONS**

Day Zones are useful for a variety of applications such as a shop door beeper triggered by a reed switch on the door.

For example, in a shop situation you can use Day Mode to alert you when a customer enters the front door.

You can also use Temporary Day Zones to monitor switches on, for example, the rear door or the fridge doors.

#### Note for installers and advanced

**users:** Permanent Day Zones are not displayed in selection mode. Permanent Day Zones can be selected as Temporary Day Zones but this has no effect as those zones are already day zones.

Touch 🔀 to close the window.

Select which zones will be Temporary Day Zones. You probably will only need to do this once or occasionally.

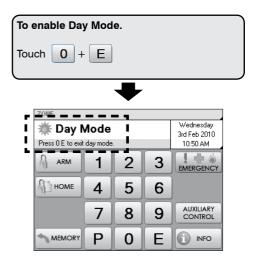
| _                            |  |                       |  |  |  |
|------------------------------|--|-----------------------|--|--|--|
| To                           | To enter Temporary Day Zones selection.                                |                       |  |  |  |
| Tou                          | Touch P + E  |                       |  |  |  |
|                              | Then touch the zone name/s you want to enable or disable as Day Zones. |                       |  |  |  |
| Sel                          | ected zones are ind  | icated by the 🌞 icon. |  |  |  |
|                              | •  |                       |  |  |  |
|                              | - Kdby   | •                     |  |  |  |
|                              | 🔘 🛛 Day Zor  | ne Select 🛛 🗙         |  |  |  |
|                              | 🇱 1 - Front Door   | 9 - Living Room       |  |  |  |
| $\sim$                       | 2 - Side Door  | 10 - Dining Room      |  |  |  |
|                              | 🔅 3 - Back Door  | 11 - Rompus Room      |  |  |  |
| $\smile$                     | 4 - Front Window   | 12 - Kitchen          |  |  |  |
|                              | 5 - Side Window  | 13 - Hall             |  |  |  |
| 6 - Back Window              |  | 14 - Study            |  |  |  |
|                              | 7 - Bedroom  | 15 - Bathroom         |  |  |  |
| 8 - Lounge Room 16 - Laundry |  |                       |  |  |  |
|                              |  |                       |  |  |  |

Touch zone to toggle brief day mode status.

# **Day Mode - Operation**

This enables/disables both Temporary and Permanent Day Zones.

When Day Mode is enabled, any unsealed day zone will sound the programmed output for 2 seconds. When Day Mode is disabled, an unsealed day zone will simply be indicated on the keypad as an unsealed zone. Day Mode can be enabled when the panel is in the normal disarmed mode.



| To disable Day Mode. |  |
|----------------------|--|
| Touch 0 + E          |  |

## Auto Time

Auto Time - automating your Navigator security system.

Your D8x/D16x Navigator panel features sophisticated automation features making full use of the onboard Real Time Clock and a set of powerful yet simple to program options.



ARM or DISARM AUTOMATICALLY at pre-programmed times of day or day of the week.

Increase site security. No need to rely on staff remembering to arm or disarm the system.



TURN AUX OUTPUTS ON or OFF at pre-programmed times - every day, once a week, any time. Automate doors, sprinkler systems, lights and more.



ENABLE/DISABLE USER CODES depending on the time of day or day of the week. Allows managers to grant users access to the system at selected times and deny after hours entry.

### AUTO TIME WARNING PERIOD

(Optional function - must be enabled by your installer.)

When an Auto Time event is about to begin, your keypad (or keypads) will begin a constant slow beep as a warning that the automatic event is about to happen. The warning beeps can be programmed to start up to 99 minutes prior to the AutoTime event.

Press any key on the keypad to stop the beeps during the warning period. The beeps will start again for the final minute at a faster rate.

Final Minute beeps. In the last minute prior to the Auto Time event, the keypad will beep at a faster rate to warn that the event is about to start.

### TO DELAY THE AUTO TIME EVENT

(Optional function - must be enabled by your installer.)

To delay the Auto Time event, enter a valid user code on its own. (The user code must be assigned to an Area to work). This will suspend the warning beeps and the AutoTime event for 1 hour - when the warning process will start again.

Example: Your panel is programmed to Auto Arm at 6pm every weekday and the Warning Period is programmed for 5 minutes. You are working back late and at 5:55pm your keypad begins to beep. Since you're not ready to arm the system yet, enter your user code (without pressing E) at the keypad. The warning beeps will stop and arming will be delayed by one hour. At 6:55pm the warning beeps will start again, followed by automatic arming if you don't delay the event again.

Any AutoTime event can be postponed, not just arming. You can also delay the automatic turn (or off) of one of the AUX outputs in the same manner.

# **AUX Outputs - Manual Operation**

Manual Operation Of the Aux Outputs (Optional function - must be enabled by your installer.)

As well as automatic operation by Auto Time, the four auxiliary outputs can also be operated manually by keypad.

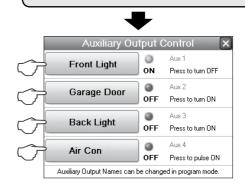
The Auxiliary Output Control screen shows the AUX outputs which have been programmed for keypad control by your installer.

Touch a button to Pulse on or toggle an output. (Pulse or toggle is programmed by your installer.)

#### To operate the AUX outputs.

Touch CONTROL

Auxiliary Control is available in all modes, including when the system is armed.





# MANUAL OPERATION AND AUTO TIME SCHEDULES

Manual operation of outputs works in conjunction with AutoTime schedules, if programmed.

For example, if AutoTime has turned an output on as scheduled (say, a light) you can manually turn it off (and back on again) any time you wish. At the scheduled turn OFF time, if the output is still on it will be turned off.

# Programming

| How to enter program mode              |
|--|
| Set Brightness, Set Volume             |
| Edit Zone Names, Edit AUX Output Names |
| Zone Name Library                      |
| Setting the Real Time Clock            |
| User Codes Options Table               |
| User Codes Programming                 |
| Radio Keys Programming                 |
| Timer Programming, Entry/Exit Delays   |
| Follow Me Telephone Number Programming |

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# **Programming - How to enter Program Mode**

In User Program Mode you can program User Codes, Timers, Real Time Clock, Follow Me Telephone Number.

### **USER CODES**

The panel has 56 user codes which can be operated by keypad code (3-6 digit PIN), by optional radio key or by optional access cards.

The factory default Master Code is 123. You should re-program this code with a new code of your own choice.

### TIMERS

You can also re-program the Entry Delay Time and Exit Delay Time if you need more or less time to exit and enter the premises.

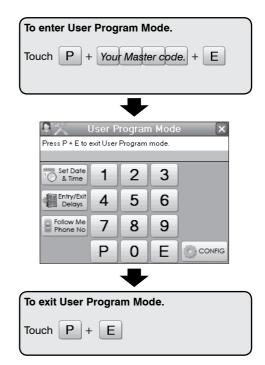
### **REAL TIME CLOCK**

Some automation features such as AutoTime rely on the onboard Real Time Clock. Set the current date and time to ensure events take place as expected.

You will need to adjust the Hours setting when Daylight Savings starts and ends.

#### FOLLOW ME TELEPHONE NUM-BER

If your panel is set up for Audible Voice monitoring, you can program the Follow Me Telephone Number to temporarily replace the two installer-programmed phone numbers. Enter program mode when the panel is in the normal disarmed mode.



The panel will automatically exit Program Mode if the keypad is inactive for 4 minutes.

# **Programming - Navigator Configuration**

The Navigator Configuration screen allows you to:

### SET BRIGHTNESS

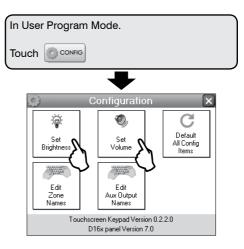
Adjust the brightness of the Navigator's LCD screen backlighting to suit the room.

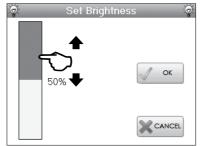
### SET VOLUME

Adjust the beep volume of the Navigator touch screen.

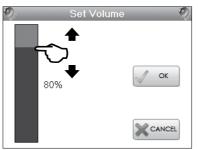
### DEFAULT ALL CONFIG ITEMS

This option deletes your custom settings and returns all configuration options to factory default settings.





Slide your finger along the Brightness slider to adjust the brightness from 1% to 100%



Slide your finger along the Volume slider to adjust the touch screen beep volume from 1% to 100%. The volume cannot be set to zero.

# **Programming - Navigator Configuration**

### EDIT ZONE NAMES

Edit the zone names to suit your own premises. For example, instead than meaningless numbers, zones can be given names that mean something to you, such as Front Door, Back Door, Lounge Room, etc.

You can choose from a library of common zone names or type your own names using the on screen QWERTY keyboard.

#### EDIT AUX OUTPUT NAMES

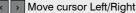
If your installer has installed automation options, you can edit the names of the four auxiliary outputs.

The example opposite shows how to edit Zone Names. Follow the same procedure to edit Aux Output Names.



Next/Previous zone

**DEL** Backspace

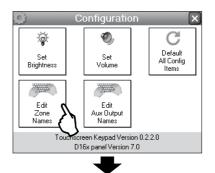


inovo ouroor zon/riigi

Opens zone name library



To return to the zone list



| Zone List 🔷      |                  |  |  |  |
|------------------|------------------|--|--|--|
| 1 - Front Door   | 9 - Living Room  |  |  |  |
| 2 - Side Door    | 10 - Dining Room |  |  |  |
| 3 - Back Door    | 11 - Rompus Room |  |  |  |
| 4 - Front Window | 12 - Kitchen     |  |  |  |
| 5 - Side Window  | 13 - Hall        |  |  |  |
| 6 - Back Window  | 14 - Study       |  |  |  |
| 7 - Bedroom      | 15 - Bathroom    |  |  |  |
| 8 - Lounge Room  | 16 - Laundry     |  |  |  |
| Edit Se          | lect Delete All  |  |  |  |

Touch a zone name. If you have a Navigator D8x panel this display will show 8 zones.



Edit the name of the zone.

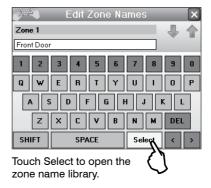
# **Programming - Navigator Configuration**

### EDITING ZONE NAMES

Using the Zone Name Library.



Touch a zone name to display the zone name editor.



| THE ZONE NAME LIBRARY. |  |
|------------------------|--|
|------------------------|--|

X To return to the zone list

Next/Previous zone

Move cursor Left/Right

Opens zone name library

Backspace

DEL

Select

You can use the zone name editor to type the names of all your zones.

To save you time, Navigator Touch keypad has a built-in library of common zone names. You can even choose a zone name from the library and add more text to customise it further.

For example. Choose "Garage" from the library and add "Roller Door" or "Detector" or "Window".

| 📲 Select Zone Names 🗙            |              |                  |  |  |
|----------------------------------|--------------|------------------|--|--|
| Zone 1                           |              |                  |  |  |
| Lounge Room                      |              |                  |  |  |
| Front Door                       | Kitchen      | Garage           |  |  |
| Back Door                        | Bathroom     | Shed             |  |  |
| Window                           | Hallway      | Manhole Cover    |  |  |
| Bedroom                          | Rumpus Room  | Vibration Sensor |  |  |
| Lounge Room Study Smoke Detector |              |                  |  |  |
| Dining Room                      | Water Sensor |                  |  |  |
|                                  | 5            |                  |  |  |

Choose a pre-defined zone name from the library then press to close the library.

# **Programming the Real Time Clock**

This option allows you to program:

DAY OF MONTH (01-31)

MONTH (01-12)

YEAR (10-63)

HOUR (00-23) 24hr time format

MINUTE (00-59)

The Day Of Week does not need to be programmed. It is automatically calculated from the date.

### DATE FORMAT

The date is entered in 24 hour format but is displayed on screen in 12 hour format.

| In L  | In User Program Mode.       |   |          |         |                  |
|---|-----------------------------|---|----------|---------|------------------|
| Tou   | Touch Set Date              |   |          |         |                  |
|   |                             |   | ➡        |         | )                |
|   |                             |   | rogram   | n Mode  | e X              |
|   | P342E: Day of<br>Wednesday, |   | h 2010 4 | 4:45 PM |                  |
|   | Day<br>of Month             | 1 | 2        | 3       | Hour             |
|   | Month                       | 4 | 5        | 6       | Minute           |
|   | Year                        | 7 | 8        | 9       | Other<br>Options |
|   |                             | Ρ | 0        | E       | CONFIG           |
|   |                             |   | ➡        |         |                  |
| To p  | orogram.                    |   |          |         |                  |
| Tou   | ICh Day<br>of Month         | + | 01-31    | +       | E                |
| Tou   | Month                       | + | 01-12    | 2 +     | Е                |
| Tou   | ich Year                    | + | 10-63    | 3 +     | Ε                |
| Touch Hour + 00-23 + E  |                             |   |          |         |                  |
| Touch Minute + 00-59 + E  |                             |   |          |         |                  |
| EXAMPLE: To set the Day Of Month.   |                             |   |          |         |                  |
| Touch Oay of Month  |                             |   |          |         |                  |
| User Program Mode<br>P342E: Day of Month<br>Monday, 19th April 2010 8:59 AM |                             |   |          |         |                  |
| Enter Day of Month (01-31) + E  |                             |   |          |         |                  |
| The green status bar will show the new setting.                             |                             |   |          |         |                  |
|   |                             |   |          |         |                  |

# **Programming User Codes**

### USER CODE PROGRAMMING RULES

• Up to 56 Keypad Codes can be used at up to 4 wired Navigator keypads for controlling all panel functions including Arming & Disarming, Home Mode, Panic, memory recall and much more.

• Keypad Codes (or PINs) can be 3 to 6 digits in length and can be individually programmed and deleted.

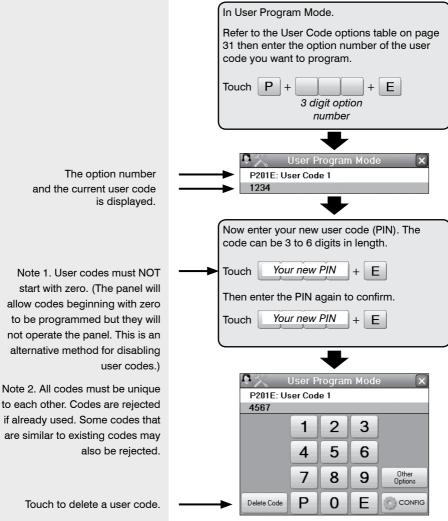
• User Code 1 is also the Master Code which is used to enter User Program mode.

• User Codes 2 to 56 can be programmed to be Radio Codes or Access Cards as required. Ask your installer.

| USER CODE       | OPTION NO. | PIN |
|-----------------|------------|-----|
| 1 (Master Code) | P201E      | 123 |
| 2               | P202E      |     |
| 3               | P203E      |     |
| 4               | P204E      |     |
| 5               | P205E      |     |
| 6               | P206E      |     |
| 7               | P207E      |     |
| 8               | P208E      |     |
| 9               | P209E      |     |
| 10              | P210E      |     |
| 11              | P211E      |     |
| 12              | P212E      |     |
| 13              | P213E      |     |
| 14              | P214E      |     |
| 15              | P215E      |     |
| 16              | P216E      |     |
| 17              | P217E      |     |
| 18              | P218E      |     |
| 19              | P219E      |     |
| 20              | P220E      |     |
| 21              | P221E      |     |
| 22              | P222E      |     |
| 23              | P223E      |     |
| 24              | P224E      |     |
| 25              | P225E      |     |
| 26              | P226E      |     |
| 27              | P227E      |     |
| 28              | P228E      |     |

| USER CODE | OPTION NO. | PIN |
|-----------|------------|-----|
| 29        | P229E      |     |
| 30        | P230E      |     |
| 31        | P231E      |     |
| 32        | P232E      |     |
| 33        | P233E      |     |
| 34        | P234E      |     |
| 35        | P235E      |     |
| 36        | P236E      |     |
| 37        | P237E      |     |
| 38        | P238E      |     |
| 39        | P239E      |     |
| 40        | P240E      |     |
| 41        | P241E      |     |
| 42        | P242E      |     |
| 43        | P243E      |     |
| 44        | P244E      |     |
| 45        | P245E      |     |
| 46        | P246E      |     |
| 47        | P247E      |     |
| 48        | P248E      |     |
| 49        | P249E      |     |
| 50        | P250E      |     |
| 51        | P251E      |     |
| 52        | P252E      |     |
| 53        | P253E      |     |
| 54        | P254E      |     |
| 55        | P255E      |     |
| 56        | P256E      |     |

## **Programming User Codes**



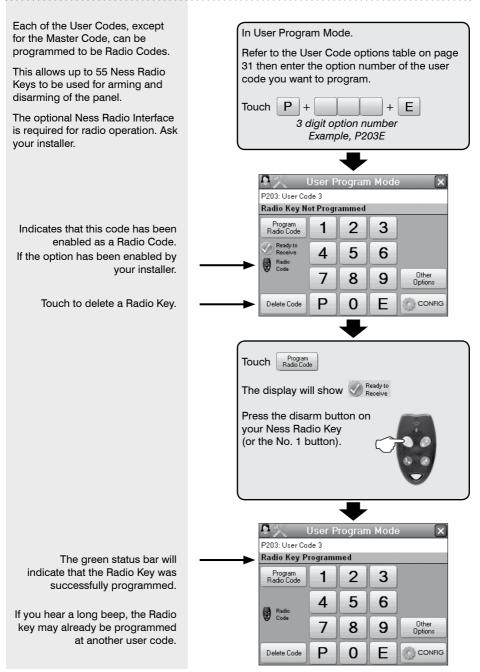
The new user code will be displayed.



### ARM ONLY CODES

Arm Only Code If a code has been programmed by your installer to be an Arm Only code, then that user code can arm but not disarm the panel. This is handy for cleaners, temporary staff etc.

# **Programming Radio Keys**



# **Programming Timers**

This option allows you to program:

ENTRY DE Entry Delay allowed to through a c

ENTRY DE If enabled I timer is use entry delay Entry Delay multiplied b enter 12 to seconds.

EXIT DELA Exit Delay allowed to arming. All zones, are Delay Time

The new

| RY DELAY TIME 1 (01-99 sec)<br>Delay Time 1 sets the time<br>ed to enter the premises<br>gh a delay zone.   |  |
|---|--|
| AY DELAY TIME 2 (01-990 sec)<br>abled by your installer, this<br>is used to give extra long<br>delay on selected zones.<br>Delay Time 2 is internally<br>plied by 10. For example,<br>12 to get a time of 120<br>nds. | User Program Mode<br>Press P + E to exit User Program Mode<br>Entry Delay 1 2 3<br>Entry Delay 4 5 6<br>Exit Delay 7 9 0 Other |
| DELAY TIME (01-99 sec)<br>Delay Time sets the time<br>ed to exit the premises after<br>ng. All zones, except 24hr<br>s, are inactive during the Exit  | Exit Delay<br>Time 7 8 9 Other<br>P 0 E CONFIG   |
| / Time.   | To program.  |
|   | Touch Entry Delay + 01-99 + E  |
|   | Touch Entry Delay + 01.99 + E  |
|   | Touch $\underbrace{Ext Delay}_{Tme}$ + 01.99 + E   |
|   | EXAMPLE: To set Entry Delay Time 1.  |
|   | Touch Entry Delay Time 1   |
| The option number<br>and the current delay time is<br>displayed.  | User Program Mode<br>P26E: Entry Delay Time 1<br>20  |
|   | Enter the new delay (01-99) + E  |
| new delay time is displayed.  | User Program Mode<br>P26E: Entry Delay Time 1<br>40  |
|   |  |

In User Program Mode.

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## **Programming - Follow Me Telephone Number**

This option allows you to program:

FOLLOW ME TELEPHONE NUMBER

If your panel is set up for Audible Voice monitoring, you can program the Follow Me Telephone Number to temporarily replace the two installer-programmed phone numbers.

If the Follow Me Telephone Number is blank the panel will report alarms to the Primary and Secondary phone numbers if they have been programmed by your installer.

Use the Pause, star or hash keys to enter special characters if required. For example, if your phone system requires you to dial zero to pick up the line, press 0 followed by the Pause button then enter the phone number you want the panel to dial in the event of an alarm.

The option number and the current phone number is displayed.

| In I | In User Program Mode.            |          |        |        |                  |
|------|----------------------------------|----------|--------|--------|------------------|
| То   |                                  | Me<br>No |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          | ➡      |        |                  |
|      |                                  | User P   |        |        |                  |
|      | P00E: Fol<br>0288259:            |          | Teleph | one Nu | mber             |
|      | Pause                            | 1        | 2      | 3      |                  |
|      | ×                                | 4        | 5      | 6      |                  |
|      | #                                | 7        | 8      | 9      | Other<br>Options |
|      | Delete<br>Phone No               | P        | 0      | F      | CONFIG           |
|      | Phone No                         |          |        |        | and a second     |
|      |                                  |          |        |        |                  |
| То   | program.                         |          |        |        |                  |
| Τοι  | Touch Enter the phone number + E |          |        |        |                  |
|      | Us                               | er Prog  | ıram M | ode    | ×                |
| -    | POOE: Follow                     | Me Tel   |        |        |                  |
| ▶    | 0288259222                       |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |
|      |                                  |          |        |        |                  |

#### **CENTRAL STATION MONITORING**



Ness Navigator control panels have a digital dialler which can send detailed alarm messages to a Central Monitor-

ing Station.

The digital messages can include information about the zone or zones which caused the alarm, tamper alarms, low battery or



#### AUDIBLE MONITORING

As a lower security alternative to central station monitoring, the panel can be programmed to send audible messages to a fixed or mobile phone.

When programmed for audible monitoring, the panel calls a pre-programmed number (or numbers) and sounds an audible alarm message and a series of beeps over the phone. These beeps can identify the zone or zones which caused the alarm as well as several other alarm types.

#### THE AUDIBLE MESSAGE

When triggered by an alarm, the panel will dial the programmed telephone number/s and output the audible message "ALARM, ALARM, ALARM" and beeps for 45 seconds or until it is acknowledged.

#### THE "FOLLOW ME" TELEPHONE NUM-BER

If your panel is programmed for Audible Monitoring, it will make alarm calls to the Primary and Secondary telephone numbers programmed by your installer. mains failure reports, and it can also (by user number) identify the users who arm and disarm the system.

Central station monitoring is highly recommended and is the most effective method of monitoring your alarm system.

For further information about 24 hour monitoring, contact your installer or Ness Corporation.

If a Follow Me Telephone Number is programmed, the Primary and Secondary telephone numbers will be ignored. All alarm calls will be sent to the Follow Me Telephone Number.

If your panel is monitored by a Central Station, the Follow Me number is ignored.

### ACKNOWLEDGING THE ALARM

The person receiving the call can acknowledge the alarm by pressing the  $\boxed{3}$  key on their telephone.

Press the 3 key during gaps in the alarm message.

Once you successfully acknowledge the alarm the panel will hang up and not ring any other telephone numbers until the next alarm.

If you do not acknowledge the alarm the panel will ring you again and then it will ring the next programmed telephone number, (if any).

Note: If the alarm is not acknowledged, the LINE light on the Navigator keypad will display a Dialler Communications Fault until the panel is next armed.

#### ARM /DISARM AND OPERATE AUX OUTPUTS BY PHONE

Ness Navigator control panels allow a user to call in to the panel, using a standard DTMF telephone, and remotely arm or disarm all areas and also turn on or off the Auxiliary outputs.

To maintain panel security, remote operations can only be activated after entering a valid user code.

To operate the panel by telephone, you need a DTMF capable telephone, a valid user code and you must know the telephone number of the line to which the panel is connected.

#### Notes

• If the panel does not receive commands for periods longer than 10 seconds it will assume that the call is finished and it will hang up.

• If an alarm occurs which requires the panel to dial out while attempting remote control, the panel will treat the alarm as a priority, give a constant tone as a warning and then hang up.

#### AUDIBLE FEEDBACK

### JJJ 3 BEEPS

- The User Code is valid
- Successful arm or disarm
- An AUX output has been

turned ON.

J \_ 1 LONG BEEP

- Panel is already armed
- Invalid code. Try again.
- Remote AUX operation is not enabled

### J SHORT BEEP

• An AUX output has been turned OFF.

### SEQUENCE OF OPERATION.

- 1. Phone the panel telephone number and listen for the required number of rings and then hang up.
- 2. Wait 10 seconds and then call the number again within 50 seconds.
- 3. The panel will answer the second call immediately, sound a beep for 2 seconds then, after a pause, it will sound a lower frequency tone. The panel is now ready to receive telephone commands.
- 4. Press the () button on the telephone. This tells the panel that telephone commands will follow. The panel will respond with either 3 beeps if all OK (One long beep means try again).
- Now enter a valid User Code (that is normally used for arming or disarming the panel) followed by the # button.

The panel will respond with 3 beeps if it recognises the code or 1 long beep to signal the code was invalid and to try again.

- 6. Enter the required command. See the summary of telephone commands below.
- 7. Press (\*) (#) to finish. This tells the panel to hang up. Also hang up your telephone.

### **TELEPHONE COMMANDS**

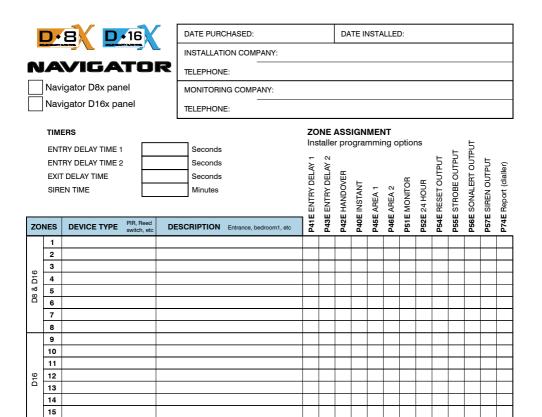
| 0   | Prepare to receive commands |  |  |
|-----|-----------------------------|--|--|
| 1 # | Arm Areas                   |  |  |
| 2 # | Disarm Areas                |  |  |
| 11* | Turn ON or Pulse AUX1       |  |  |
| 11# | Turn OFF AUX1               |  |  |
| 22* | Turn ON or Pulse AUX2       |  |  |
| 22# | Turn OFF AUX2               |  |  |
| 33* | Turn ON or Pulse AUX3       |  |  |
| 33# | Turn OFF AUX3               |  |  |
| 44* | Turn ON or Pulse AUX4       |  |  |
| 44# | Turn OFF AUX4               |  |  |
| * # | Finished – hang up          |  |  |

# Troubleshooting

| SYMPTOM   | POSSIBLE CAUSE   | REMEDY   |
|---|--|--|
| When arming, a zone light is<br>on or the keypad gives a long<br>beep.  | One or more detection device<br>(a PIR or reed switch) may be<br><i>unsealed</i> .   | Find the cause of movement or close the door or window.  |
| <ul> <li>10 beeps from keypad.</li> <li>MAINS light is flashing.</li> <li>BATTERY light is flashing.</li> </ul> | The mains power may be off,or<br>the panel's backup battery may be<br>low,or a Radio Device battery<br>may be low.                         | Make sure the plug pack is plugged<br>in and the power point is turned on.<br>The backup battery may need replac-<br>ing, call your installer. |
| 1 long beep from the keypad.  | Invalid keypad entry.  | Press the E button and try again.  |
| 2 second siren at the end of<br>Exit Delay time.  | A zone was <i>unsealed</i> at the end of exit delay time.  | Disarm the panel and check all zones.  |
| The strobe light is flashing.   | There has been an alarm within the last 72 hours.  | Reset the alarm by disarming the panel and check the Alarm Memory  |
| Siren sounds while the panel is disarmed.   | A 24 hour zone has been alarmed.<br>(Siren Tamper, Box Tamper, Panic<br>Button).   | Reset the alarm by disarming the panel and call your installer.  |
| EXCLUDE is flashing.  | A zone/s has been Excluded.  | This is to indicate that one or more zones have been Excluded.   |
| Cannot arm and EXCLUDE is displayed.  | You are in Exclude mode.   | Press E to exit Exclude mode.  |
| System Alarm TAMPER<br>ALARM is flashing  | The 24 hour Tamper input has alarmed. (Siren tamper or box tamper).  | Call your installer.   |
| MEMORY is flashing.   | There are alarms in memory.  | To clear the ALARM MEMORY, view<br>the Alarm memory otherwise the<br>light will clear next time you arm the<br>panel.                          |
| Cannot enter Program Mode.  | The panel is armed.<br>Or you may be attempting to enter   | Disarm the panel before attempting to enter Program Mode.  |
|   | program mode using one of the user codes.  | Try again using the Master Code.   |
| When I arm by radio key,<br>ARMED on the keypad does<br>not turn on immediately.                                | The panel is waiting 5 seconds for<br>a second press of the ON button to<br>enter Home mode.   | This is normal operation when arm-<br>ing of Home mode by radio key is<br>enabled.   |
| The keypad is making a continuous slow beep.  | This is the AutoTime warning beep<br>which can be programmed to start<br>from 1 to 99 minutes before an<br>AutoTime event is due to begin. | The beeps will continue during the<br>AutoTime warning period changing<br>to faster beep in the final minute prior<br>to the AutoTime event.   |
| The panel re-arms itself a short time after disarming.  | Auto Re-Arm is enabled.  | Enter the premises after disarming.<br>Auto Re-Arm is designed to re-arm<br>the panel if you don't enter the<br>premises after disarming.      |

. . . . . . . . . .

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| USER<br>CODE     | OPTION No | Extra Options Assigned<br>E.g. Radio Code,<br>Arm Only, etc. |
|------------------|-----------|--|
| 1 Master<br>Code | P201E     |  |
| 2                | P202E     |  |
| 3                | P203E     |  |
| 4                | P204E     |  |
| 5                | P205E     |  |
| 6                | P206E     |  |
| 7                | P207E     |  |
| 8                | P208E     |  |
| 9                | P209E     |  |
| 10               | P210E     |  |
| 11               | P211E     |  |
| 12               | P212E     |  |
| 13               | P213E     |  |
| 14               | P214E     |  |
| 15               | P215E     |  |
| 16               | P216E     |  |
| 17               | P217E     |  |
| 18               | P218E     |  |
| 19               | P219E     |  |

| USER<br>CODE | OPTION No | Extra Options Assigned<br>E.g. Radio Code,<br>Arm Only, etc. |
|--------------|-----------|--|
| 20           | P220E     |  |
| 21           | P221E     |  |
| 22           | P222E     |  |
| 23           | P223E     |  |
| 24           | P224E     |  |
| 25           | P225E     |  |
| 26           | P226E     |  |
| 27           | P227E     |  |
| 28           | P228E     |  |
| 29           | P229E     |  |
| 30           | P230E     |  |
| 31           | P231E     |  |
| 32           | P232E     |  |
| 33           | P233E     |  |
| 34           | P234E     |  |
| 35           | P235E     |  |
| 36           | P236E     |  |
| 37           | P237E     |  |
| 38           | P238E     |  |

| USER<br>CODE | OPTION No | Extra Options Assigned<br>E.g. Radio Code,<br>Arm Only, etc. |
|--------------|-----------|--|
| 39           | P239E     |  |
| 40           | P240E     |  |
| 41           | P241E     |  |
| 42           | P242E     |  |
| 43           | P243E     |  |
| 44           | P244E     |  |
| 45           | P245E     |  |
| 46           | P246E     |  |
| 47           | P247E     |  |
| 48           | P248E     |  |
| 49           | P249E     |  |
| 50           | P250E     |  |
| 51           | P251E     |  |
| 52           | P252E     |  |
| 53           | P253E     |  |
| 54           | P254E     |  |
| 55           | P255E     |  |
| 56           | P256E     |  |

